



## Why Have A Technical Support Agreement For Dragon Speech Recognition?

*Technical Support Agreements* give you a worry-free workplace. As your "Technology Partner, Hofstetter undertakes to keep your workplace "up and running productively" to ensure you, our valued customer, peace of mind.

For a cost as low as \$249. per 2-year agreement, per unit, (less than \$2.50 per week), Hofstetter provides:

- ❖ Priority Customer Servicing Response
- ❖ Technical support on-site, via PC remote session or by telephone as required.
- ❖ Hofstetter's Dragon Certified IT specialists.
- ❖ All software updates for the period are included. All
- ❖ travel & freight charges, [*in G T A* ] are included.
- ❖ Hofstetter "Customer Support & Training Notes" are available for any specific concerns.
- ❖ Subscription to Hofstetter's quarterly Speech Technology Newsletter.