



# Technical Support Agreement

## Dragon Medical One

### Why Have A Hofstetter Technical Support Agreement for Dragon Medical One (DMO)?

Hofstetter's Technical Support Agreement is our commitment to providing you with a worry-free workplace. As your technology Partner, Hofstetter will keep you productive and "up and running" to ensure you, our valued customer peace of mind and lowest cost support.

#### Get a 1, 2 or 3-year agreement:


- ✓ Priority customer service response!
- ✓ Technical support by Internet, and telephone as required with a Hofstetter IT specialist.
- ✓ Support for all your Windows PCs Running Dragon Medical One.
- ✓ No further charge for unlimited support for named subscribers.
- ✓ Includes PowerMic mobile (smart-phone) support.
- ✓ Notices and bulletins regarding Dragon Medical One product enhancements and updates.
- ✓ No further support charges for the length of the agreement.

When you compare the associated costs of technical support (minimum hourly labour rate, Internet labour charge, and taxes) with the cost of a comprehensive Maintenance Support Agreement you will see why Hofstetter's Technical Support Agreement is the preferred option.

Providing business technology solutions since 1929



## Contact Hofstetter Today!

 Toll Free: 1 (888) 418-1750

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